**Common Outcomes/KPI’s**

1. Interpret and manage the complexities of Health Care Reform on your business
2. Keep the value-perception of your benefits offering high, in the mind of your employees.
3. Engage and educate your employees on their role in keeping healthcare cost down.
4. Interpret and manage the business complexities created by Healthcare Reform
* access to timely information from a trusted source
* assistance interpreting the information you receive to be able to make good decisions
* to manage process that come from compliance and communication initiatives (DOL letter)
1. Reduce the administrative burdens of your benefits offering and workforce initiatives
2. Audit information accuracy (claims, compliance, eligibility etc.)
3. Access healthcare efficiently and inexpensively
4. Mitigate compliance risk and streamline compliance efficiencies
5. Represent your employees before, during and after a claim
6. Access to innovative plan design, funding and cost containment strategies to make sure you are getting the best deal possible.